



May 1, 2010

Dear Fellow Homeowner:

Welcome and thank you for your interest in the Friends of the Pool and Park program.

The Highland Meadows Estates Homeowners Association Pool and Park Committee has launched a new program for the 2010 Pool Season named "Friends of the Pool and Park". This program represents an effort, on behalf of the association by the committee, to involve more homeowners in the care and protection of two of our most valued assets in the community: our pool and park. Each year, a significant number of people use these facilities and yet only a handful are actually aware of what is happening at each property on a day-to-day basis.

This program is designed as an awareness campaign to help homeowners recognize when issues arise and guide them in either making corrections themselves or sending notice to the proper authorities who can make corrections.

As you read through the following information, keep in mind that as a homeowner, the funds to maintain these properties and facilities are generated from your annual dues. In other words, damage to these assets comes directly out of our pockets as unbudgeted expenditures and at some point may mean the difference between providing requested services and repairing broken equipment.

Help us begin today, to make the most of our association by making a conscientious effort to be a Friend of the Pool and Park by being aware and paying attention when passing by or using one of these facilities.

You can make the difference today. It's your choice, friend!

Sincerely,

*Highland Meadows Estates Homeowners Association  
Pool and Park Committee*



# *Friends of the Pool and Park*

Highland Meadows Estates  
Homeowners Association

Information Packet  
April 2010

# Friends of the Pool and Park

## Highland Meadows Estates Homeowners Association

### Who is a Friend of the Pool and Park?

A Friend of the Pool and Park is a homeowner who pledges to keep an eye out for the interests of the association by passively watching both properties and the facilities and amenities contained on each. Everything associated with the pool and park represents a significant investment and protection and maintenance of these items is necessary as an integral part of our association.

### What can a Friend do to help?

Every time you pass by the properties be mindful of what you see. If you see something that doesn't look quite right, send an email or make a phone call. We would never advocate confronting anyone in a situation where you can be hurt, but you can help by reporting things that others may not have seen. The most important defense is your awareness.

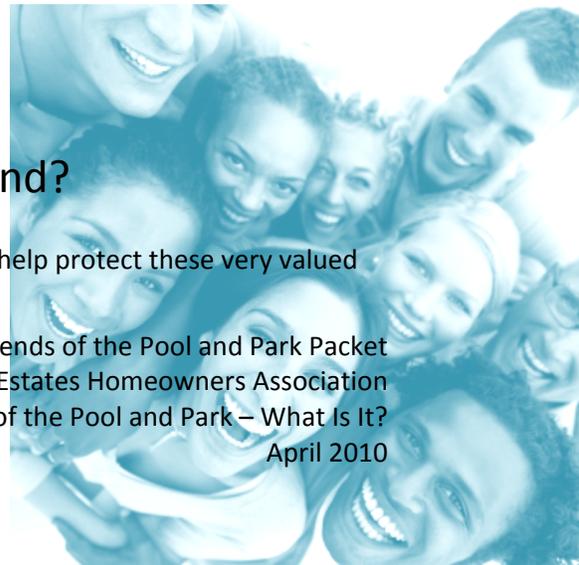
### Will a Friend remain anonymous?

Your identity is safe. Our goal is to stop or detour vandalism, theft, and other acts that would otherwise add to the unplanned costs paid by members of our association for time and resources, and not include our Friends in situations that would make them uncomfortable or jeopardize their safety. Most incidents can easily be resolved with a quick conversation with the person(s) not treating association property as it should. Only on rare occasion, over the past few years, have we had to take action with the police.

### Do I have any other responsibilities as a Friend?

Simply...no! We're looking for your participation through awareness to help protect these very valued assets.

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# Things to watch for in the pool

## Highland Meadows Estates Homeowners Association

### There's a lot of water on Highland Creek

If there is water flowing along the street on Highland Creek to the gutter at the junction of Creek Bluff, chances are the pool is overflowing.

### The safety equipment is missing off the fence

The safety equipment should always be hanging on the fence. It should never be tangled with or covered by anything else brought to the pool.

### Objects in the pool area that don't belong

Bicycles, skateboards, roller-skates, pets, etc. are all banned from use inside the gated pool area and for good reason.

### A large number of teens

Pool parties must be scheduled with the Pool Event Coordinator and chances are pretty good teenagers aren't coordinating these events with the association.

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# Things to watch for in the park

## Highland Meadows Estates Homeowners Association

### Kid's climbing on top of the playground structure

The playground is not designed to handle kids climbing up the large towers or on top of the swing set.

### Teenagers loitering

Most of the time nothing ever comes of teenagers "hanging out" at the park, but there have been a number of occasions where graffiti is plentiful after these meetings.

### Swings don't look right

The swing set sees the most action at the park and the hooks sometimes become disconnected from the swings and are easily fixed.

### Skateboards, bikes, and rollerblades don't belong on the equipment

The playground equipment is made up of plastic and wood and these objects are known to tear up the equipment.

# Friends Contact List

## Highland Meadows Estates Homeowners Association

### Who do I contact if I see something?

In all life-threatening situations, dial emergency services at 911.

If non-life-threatening, depending on the severity of the situation, call these contacts in the following order:

**Pool and Park Committee Chairperson** - Ron Van Volkenburgh

817-581-0191 home

817-427-8755 office

817-773-4728 cell

[rvanvolken@charter.net](mailto:rvanvolken@charter.net)

**Property Management** – Lora Compton

817-482-1547, ext 407 office

[l.compton@sbbmanagement.com](mailto:l.compton@sbbmanagement.com)

**Police Department**

911 Emergency's

817-431-1515 complaints/non-emergency

### How do I know when to call which contact?

Use your best judgment. The preservation of life is foremost. Protection of property is second. If you see teenagers jumping off the roof and into the pool, probably best to call emergency services because they're not going to make it. If however there are other problems that are less critical, call the contacts in the order provided above. You can always email if you've used the pool and see we're low on paper towels or something.



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